
Project: GIZ Country office Armenia
PN: 09.9257.8-001.00
Activity: Provision of Internet connection
Period: 01.09.2020-30.04.2023

1. Introduction

Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH operates throughout Germany and in more than 130 countries worldwide. The wide range of services offered by GIZ are based on a wealth of regional and technical expertise and on tried and tested management know-how. GIZ is a German federal enterprise and offer workable, sustainable and effective in Armenia solutions in political, economic and social change processes. Main commissioner of GIZ is the German Federal Ministry for Economic Cooperation and Development (BMZ). However, GIZ also operates on behalf of others. German ministries and public and private bodies in Germany and abroad. These include governments of other countries, European Union institutions, such as the European Commission, the United Nations and the World Bank. GIZ is active in Armenia since the middle of 1990s. It implements regional programs in frame of the Caucasus Initiative of the German Government.

This year GIZ Country office in Armenia calls for a tender, in order to assign an Armenian based company for provision of internet connection for the GIZ country office and the project offices for the next up to 3 years.

2. Technical requirements

INTERNET CONNECTIVITY

GIZ requires a dedicated, symmetric and permanent fiber optic connection at 100 Mb/s.

The fibre circuit has to be delivered at Yerevan, 0010 Hanrapetutyán 59, 8th floor

The connection must be traffic-independent flat fee, unlimited usage, without any further restrictions of use (i.e. proxy, firewall, filtering server) and the internet bandwidth must be a dedicated (1:1) , symmetric line, not shared with other customers.

The Internet Service Providers (ISP) must not capture or record the receiving and sending transmission and packets. Provider shall not scan traffic (should a scan be necessary to find problems in the network, a prior agreement must be obtained).

DEVICES INSTALLED AT GIZ PREMISES

ISP shall provide connectivity to GIZ installed devices via three Gigabit Ethernet RJ45 interfaces, with three (3) preferred static IP v4 addresses.

3. Submission of Technical and Financial proposal

Bidder's **technical proposal** shall include the following information

- Detailed technical description of provided service
- Licences or certificates for provision of internet connection
- Company experience in the local market for last three years;
- List of comparable corporate clients for similar services for last two years;
- Brief description of 24/7 service provision incl. hot-line service, team composition and availability of staff.

Bidder's **financial proposal** shall include the following information

- Total sum for the requested service on monthly basis, VAT-exempted;